

*Service Brief*

# Hitachi Vantara Professional Services

Maximize the Value of Your VSP One File Investment



*According to a leading industry analyst firm,*

Hitachi Vantara's strength lies in its professional services, including consulting and design services. These services allow clients to strategically plan and build sustainable business processes and adopt mechanisms to ensure optimized environments for on-premises and cloud clients.

VSP One data platforms offer many advanced features, options, and settings that can be configured and optimized to suit your specific requirements.

For VSP One File customers, Hitachi Vantara Global Services professionals provides expert guidance and best practices in configuration. Their unmatched knowledge ensures that your VSP One File solution will deliver peak performance and seamlessly integrate into your infrastructure and operations.

Hitachi Vantara Global Services also prevents misconfigurations leading to bottlenecks and data issues, ultimately impeding your organization's progress. They bridge skill and resource gaps by streamlining the deployment and delivering production readiness so your team can concentrate on optimizing storage services and operations.

## Hitachi is Your Partner for Success

Hitachi Vantara Global Services organization, with certified technology partners, offers tailored services that prioritize professional expertise, tools, and methodologies to quickly deploy VSP One File based on your business needs. Key service benefits include:

- **Expertise and Insight:** Partner with professionals with extensive knowledge and VSP One File experience. Our consultants, solution architects, and hands-on seasoned experts offer invaluable insights and assist in navigating the intricacies of storage deployment, optimization, and expansions. They also have direct links to engineering and support teams.
- **Custom Solutions:** Our team will assess your applications and workloads, analyze your requirements, and create a custom, integrated storage solution. Whether you're deploying storage on AWS or a hybrid infrastructure, the outcome is designed to align with your needs.
- **Critical Knowledge Transfer:** Entrust us with the technical oversight necessary for fast and efficient deployment and to seamlessly facilitate the transfer of critical expertise to your staff. From day one, we empower your administrators to confidently manage and operate your storage solution so your organization can immediately take advantage of the numerous VSP One File unique features and options.

## Maximize the Value of Your VSP One File Investment

### Services Built for VSP One File

Hitachi Vantara has a portfolio of storage and infrastructure services for your VSP One File environment, including:

- **VSP One Consulting Services:** Mobilizing and augmenting your IT staff ensures expert project execution and comprehensive strategic planning. If you're not inclined, or don't have time to delve into custom professional services, consider our consulting services for time and material engagements. Just let us know how many support hours you would like. Once the solution is in place, you can use hours as needed during the next 12 months for implementation, migration aid and other support. Or allocate hours for a brief storage assessment to fine-tune performance and avert bottlenecks to ensure operations continue to run seamlessly at their peak.
- **VSP One File Starter Pack:** Fast-track Hitachi VSP One File with seamless integration and critical knowledge transfer. Our Starter Packs simplify the path to production readiness by leveraging a clearly defined and standardized implementation task list. Each Starter Pack features a fixed scope, ensuring a cost-effective, turnkey, rapid deployment service that accelerates the time-to-production readiness.
- **VSP One File Implementation Service:** Maximize your investment with expert integration, performance optimization, scalability, and data management for Hitachi VSP One File environments. File storage implementation services can be tailored to maximize the value derived from our products and services based on your organization's unique expectations, IT skills, and requirements.
- **VSP One Ops Center Implementation Service:** Uplevel storage management operations with expert deployment and the integration of Ops Center Administrator, Automator, Analyzer, or Protector to boost efficiency and trim overhead costs. Our services are designed to meet your unique requirements, guaranteeing seamless integration into your existing infrastructure and support at every stage of the implementation process. This enables you to get the maximum benefit from your investment in a controlled and timely fashion.
- **VSP One Data Protection Services:** Navigate challenges with data protection services that seamlessly integrate with your specific requirements. Leveraging Hitachi's top-tier, high availability, and data protection technologies like Global Active Device (GAD), Hitachi Universal Replicator (HUR), TrueCopy Remote Replication (TC), ShadowImage (SI), and Hitachi Data Protection Suite (HDPS), with our expertise and efficient processes, ensures rapid deployment, optimal functionality, and productivity. We also meticulously configure VSP One File security features to safeguard your data and users against breaches, ransomware, and malicious actors.
- **VSP One Migration Services:** Accelerate the migration to VSP One File with our turnkey and effortless non-disruptive migrations, expertly executed and seamlessly delivered for operational continuity. Uncover, strategize, and implement the perfect migration strategy. Benefit from our proven methodologies, comprehensive, hassle-free approach, and intelligent workflows to streamline your transition to VSP One File from any source with minimal disruption and uninterrupted operations.
- **VSP One Managed Services and STaaS:** With Storage-as-a-Service (STaaS), part of the Everflex portfolio of offerings, you pay as you go for VSP One storage. That enables you to control your spending and add capacity when needed. STaaS also brings a public-cloud consumption and heterogeneous hyperautomation model to your data center, resulting in higher efficiency and lower total cost of ownership. We manage the day-to-day administration and oversight of either specific components or your entire IT infrastructure, enhancing operational efficiency through services governed by SLAs. Our subscription-based monthly fees allow for better cost predictability and budget accountability.

Let Hitachi Vantara Global Services augment your existing resources so you can quickly realize the optimal VSP One File environment. With our team of experts onboard, your staff can focus on more important business priorities. Contact us today to start collaborating with Hitachi Vantara Services.



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